

ITEM NOS.
4 & 8

From: [Shara Darden](#)
To: [Erika Dill](#)
Subject: Support for Water Affordability Study and Ratepayer Advocate
Date: Monday, August 21, 2023 3:10:50 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Ms. Dill,

I am a Santa Clarita resident living in Newhall. Ahead of tonight's SCV Water Finance and Administration Committee meeting, please accept this message as my statement of support FOR the Water Affordability Study (Agenda Item 4) and to continue to have a Ratepayer Advocate beyond 2023 (Agenda Item 8). Please share my support with the committee and urge them to decide in support of both of these initiatives.

Sincerely,
Shara Darden

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Please forgive any typos. Sent from my iPhone.

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From: [Kat](#)
To: [Erika Dill](#)
Subject: Agenda items 4 and 8
Date: Monday, August 21, 2023 3:22:38 PM

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Hello,

I am a Valencia resident and wanted to share my support for the Water Affordability Study and also for having a rate payer advocate.

Thank you,

Kathleen Walker
91355

From: [brooke.singerman](#)
To: [Erika Dill](#)
Subject: Rate Payer Advocate
Date: Monday, August 21, 2023 4:05:34 PM

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Hello Erika Dill,

Hopefully this helps: not sure cause I am working. Here are somethings.

Apologies, I am writing this on limited time. Hopefully, I can make some sense. Anyways, if a requirement was suppose to be made from 2018 for a Ratepayer Advocate through 2023, was this done and addressed? This is my first point. Second point, due to several and many water shortages over the last few years where the governor and other county and city officials, not entirely sure, made rules, laws and policies due to such shortages. My question is, where were these shortages EXACTLY coming from? Who or whom were they coming from? The challenge Santa Clarita has had to face was certain days of the week to use certain water systems. Sprinklers to go off at a certain time, nozzles to be put on hoses. Families and neighbors were fined if they DID not follow the water regulations. Does, the water or lack of water for the summer, where people buy tons of water bottles and Sparklets comes twice the amount of times along with other water companies? With these interesting points and hopefully grammatically correct, I was wondering if a Rate payer advocate was and is necessary. The answer is YES. So they can AUDIT the COSTS. That way, plenty of water to go around at a reasonable cost.

Brooke

[Sent from AT&T Yahoo Mail for iPhone](#)

From: [Steve Reise](#)
To: [Erika Dill](#)
Subject: Water Rate Monitoring
Date: Monday, August 21, 2023 4:07:10 PM

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"The Finance & Administration Committee members today can decide whether or not to continue to have a Ratepayer Advocate past 2023. If you think it's beneficial to customers to have a Ratepayer Advocate, it would be helpful to have statements of support at today's committee meeting."

Yes I am in full support of a Ratepayer Advocate past 2023. There is no downside to this. Thank you, Steve Reise

From: [Suzie Rizzo](#)
To: [Erika Dill](#)
Subject: Ratepayer Advocate
Date: Monday, August 21, 2023 4:37:50 PM

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I support having a Ratepayer Advocate. Please approve.

Susann Rizzo
25366 Avenida Ronada
Valencia, CA 91355
805-490-1057

[Sent from AT&T Yahoo Mail for iPad](#)

ITEM NOS.
4 & 8

From: [michael cruz](#)
To: [Erika Dill](#)
Subject: SCV Water Finance Committee Meeting - email in support of Agenda Items
Date: Monday, August 21, 2023 4:42:14 PM

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Good Afternoon Erika Dill,

My name is Mike Cruz and I have been a resident of Santa Clarita for over twenty years.

I'm submitting an email in support of:

Agenda item 4: Water Affordability Study. Over the last several years inflation has outpaced incomes and has a dramatic impact on family budgets and especially those on fixed incomes. I who heartedly support this proposed study.

Agenda Item 8: Ratepayer Advocate, I whole heartedly support the continued use of a Ratepayer advocate.

Any questions or comments, please do not hesitate to contact me via email at mikscruz1@att.net

With kindest regards,

Mike Cruz

ITEM NO.
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From: [Christine Okamoto](#)
To: [Erika Dill](#)
Subject: Ratepayer Advocate
Date: Monday, August 21, 2023 4:45:23 PM

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Hi Erika,

I feel it is very important to have a rate payer advocate. This is essential for fairness and transparency, for all of us in SCV. The people must be represented by someone who only has their interests in mind. Please continue to have a Ratepayer Advocate for the water board.

Thank you,
Christine O.
Valencia

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ITEM NO.

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From: [Valerie Bradford](#)
To: [Erika Dill](#)
Subject: Ratepayer Advocate
Date: Monday, August 21, 2023 4:48:50 PM

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SCV Water Agency,

I am reaching out in support of SCV Water conducting a Water Affordability Study to help assess how cost increases could impact the more than 18k Santa Clarita residents currently living at or below the poverty level. Please move forward with the study.

Thank you,
Valerie Bradford

From: [Cecelia Dow](#)
To: [Erika Dill](#)
Subject: Ratepayer Advocate
Date: Monday, August 21, 2023 4:52:32 PM

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Hello,
Please continue the position of ratepayer advocate. People often need representation to help them with processes such as billing issues. This is helpful to the community as well as the billing agency when errors occur.

In Solidarity,

Cecelia M. Dow

From: [Valerie Bradford](#)
To: [Erika Dill](#)
Subject: Ratepayer Advocate
Date: Monday, August 21, 2023 4:56:15 PM

ITEM NO. 8

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Dear Finance & Admin. Committee,

I am reaching out in support of continuing the use of a Ratepayer Advocate past 2023. I believe it would be beneficial to have continued assurances from the agency when it comes to the needs of the community and determining rates. A Ratepayer Advocate's expertise will provide ongoing assurances of accuracy and fairness.

Thank you,
Valerie Bradford

ITEM NOS.
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From: [Patti Sulpizio](#)
To: [Erika Dill](#)
Subject: Comment Agenda items 4 & 8
Date: Monday, August 21, 2023 5:00:54 PM

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RE: Agenda item 4 Water Affordability Study

I am in favor of the proposal to conduct a Water Affordability Study. I think it is important for the agency to know how cost increases impact ratepayers. please support this proposal.

RE: Agenda item 8 Ratepayer Advocate

I am in favor of continuing the role of Ratepayer Advocate beyond 2023. Please support the continuance of this position.

Thank you,

Patricia Sulpizio

25626 Bargarca Court

Santa Clarita CA 91355

pattisoul@att.net

C 661-755-4265

ITEM NO.
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From: [Andrew Dow](#)
To: [Erika Dill](#)
Subject: Rate payor advocate and affordability study
Date: Monday, August 21, 2023 5:25:32 PM

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Please consider this email as my support to continue the ratepayer advocate and also to perform the proposed affordability study.

Thank you.

Andrew Dow

From: [Adrienne Park-Tucker](#)
To: [Erika Dill](#)
Subject: Rate Payer Advocate position and the Water Affordability studies are important!
Date: Monday, August 21, 2023 5:39:47 PM

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I support these agenda items.

Thank you for taking my position into account.

Sincerely,

Adrienne Park-Tucker
Newhall Resident