



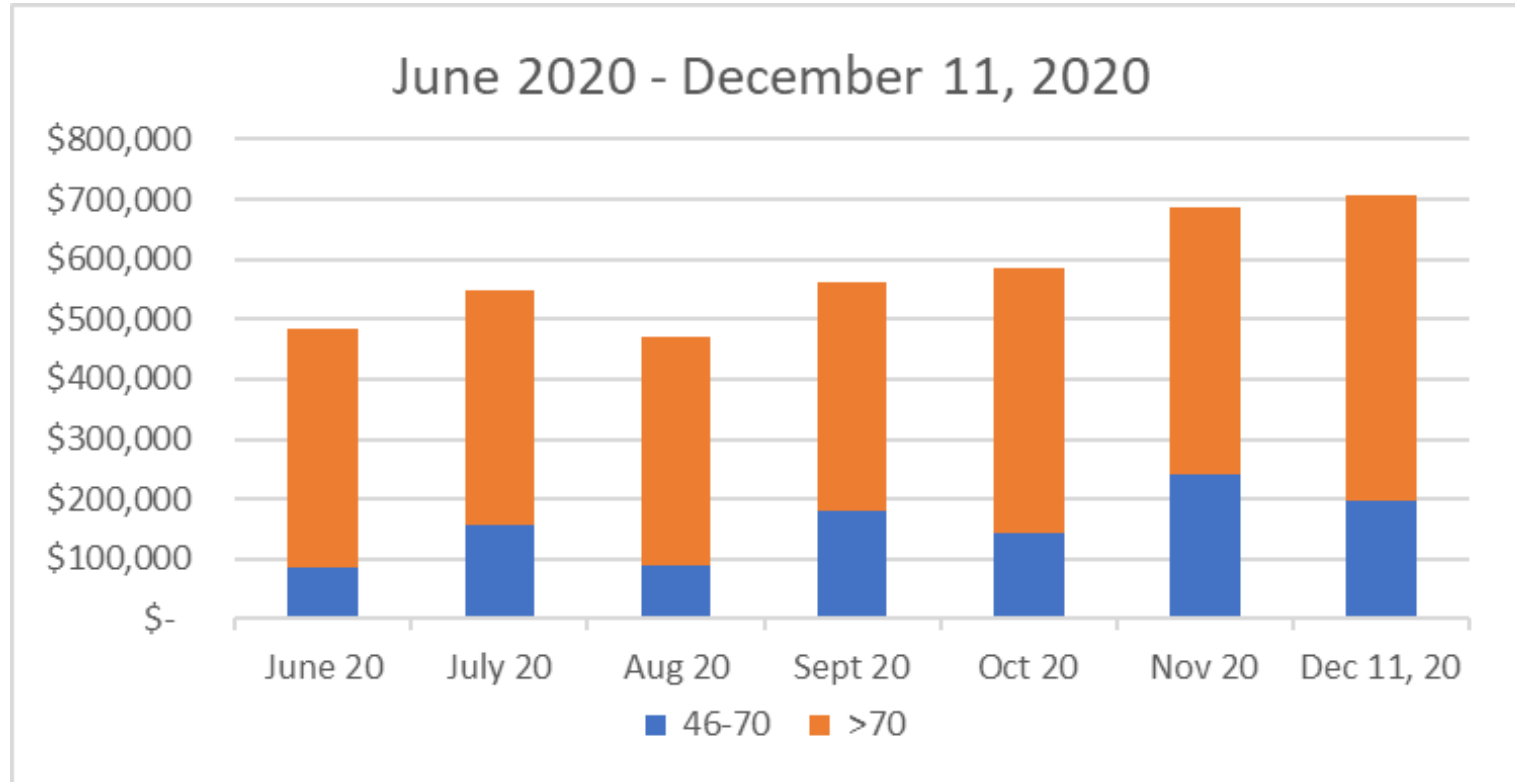
SCV

WATER

Finance & Administration
Committee Meeting
December 21, 2020

Accounts Receivable
Update

Monthly Past Due Accounts Receivable

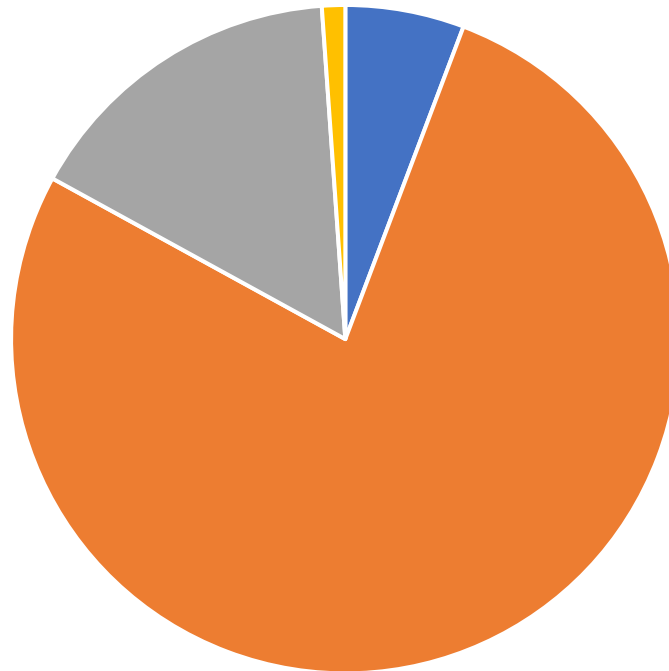


- On average prior to pandemic \$300,000 total past due

Number of Past Due Accounts (46-70 Days)

Number of Accounts
46-70 Days Past Due

@ 12/11/20



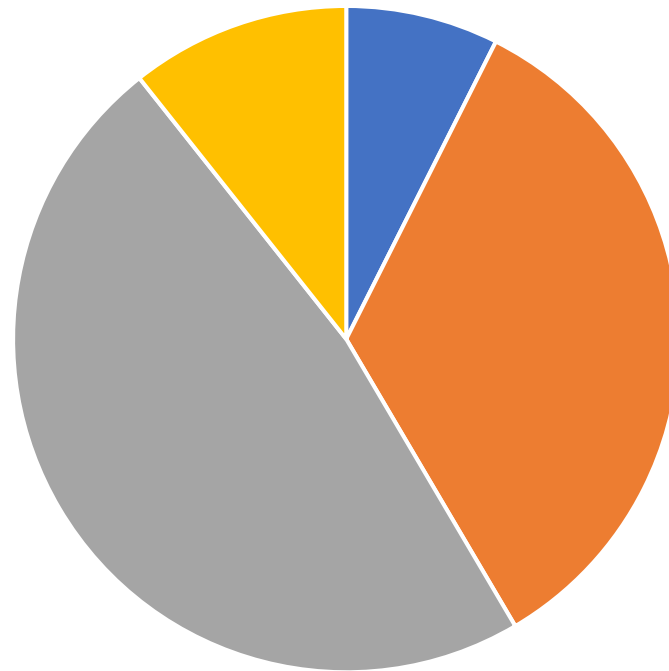
■ <\$20 ■ >\$20 & <\$100 ■ >\$100 & <\$500 ■ >\$500

46-70 Days	12/11/20
<\$20	138
>\$20 & <\$100	1,852
>\$100 & <\$500	381
>\$500	27

Number of Past Due Accounts (>70 Days)

Number of Accounts
>70 Days Past Due

@ 12/11/20



■ <\$20 ■ >\$20 & <\$100 ■ >\$100 & <\$500 ■ >\$500

>70 Days	
<\$20	169
>\$20 & <\$100	777
>\$100 & <\$500	1,089
>\$500	243

Past Due by Customer Class

11-Dec-20	Count	%	46-70	Count	%	71 plus	Total - Count	Total - %	Total - Balance
Single Family	2,243	93.54%	\$ 161,534.22	2,089	91.70%	\$ 450,472.68	4,332	92.64%	\$ 612,006.90
Multi Family	36	1.50%	\$ 7,706.39	24	1.05%	\$ 5,574.38	60	1.28%	\$ 13,280.77
Business	67	2.79%	\$ 9,497.67	104	4.57%	\$ 29,055.06	171	3.66%	\$ 38,552.73
Industrial	5	0.21%	\$ 1,057.32	18	0.79%	\$ 4,759.00	23	0.49%	\$ 5,816.32
Institutional	5	0.21%	\$ 151.06	4	0.18%	\$ 1,039.03	9	0.19%	\$ 1,190.09
Irrigation	26	1.08%	\$ 13,077.59	14	0.61%	\$ 11,320.87	40	0.86%	\$ 24,398.46
Other	16	0.67%	\$ 4,183.64	25	1.10%	\$ 6,227.00	41	0.88%	\$ 10,410.64
Recycled	-	0.00%	\$ -	-	0.00%	\$ -	-	0.00%	\$ -
Totals	2,398	100%	\$ 197,207.89	2,278	100%	\$ 508,448.02	4,676	100.00%	\$ 705,655.91

- Single Family Residential accounts for \$612,007 or 93% of past due amounts
- Audited FYE 2020 – Total Water Sales \$83 million
 - Past due accounts for .8% of total water sales

Summary

- As of 12/11/2020
 - 4,676 accounts past due
 - 2,398 46-70 days past due
 - \$197,207
 - 2,278 >70 days past due
 - \$508,448
- Campaigns
 - Mailing past due letter every month for accounts >\$20 – 2,674 monthly on average
 - Calls to customers >\$300 – 580 calls monthly on average
 - Social Media – Facebook postings, Newsletter
 - 18 amortizations
- Executive Order still in place