

California Water and Wastewater Arrearage Payment Program

F&A Committee Meeting 11-15-2021

- Administered by the California State Water Board Division of Drinking Water and funded by the American Rescue Plan Act (ARPA) of 2021
- Provides financial relief directly to water systems for residential and commercial customers that accrued water debt of 60 days or more past-due because of COVID-19 for services rendered between March 4, 2020 and June 15, 2021; Industrial and irrigation services are not eligible for funding
- Because there are sufficient funds, water systems will receive 100% of requested relief funding plus 3% in administrative costs
- Application was submitted electronically on November 3

- Water systems must allocate the funds as bill credits within 60 days of receiving funds and provide written notification to eligible customers of the amounts credited to their accounts.

- 1) state that the credit is being provided through the California Water and Wastewater Arrearage Payment Program through funding from the State Water Resources Control Board using federal ARPA funds

- 2) offer to enroll customers with remaining debt into a payment plan with a 30-day enrollment period (up to 12-month payment plan)

- 3) provide a formal mechanism for a customer to contest or appeal a bill

- 4) contain a telephone number for customers to call to discuss options to avert disconnection for nonpayment

- 5) include a referral statement that additional assistance may be available through the Low-Income Household Water Assistance Programs

- 6) include a statement that the bill credit may be taxable (1099 for relief over \$600)

- Moneys not credited to customers within six months of receipt must be remitted back to the State

Reported to State	
Total Reported Arrearages	\$ 651,960.88
3% Administrative Costs	\$ 19,558.83
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Total Maximum Funding Allotment	\$ 671,519.71

Outstanding A/R	\$ 1,347,026.00	As of 11/12/2021
Reported Arrearages	\$ (651,961.00)	
A/R - No Relief	\$ (299,042.00)	
Remaining A/R	\$ 396,023.00	>10 to 45 days Past Due