

TECHNOLOGY SUPPORT SERVICES RFP

Finance and Administration Committee

January 22, 2024

OLD RFP

- Last Tech Services RFP was awarded in 2019
- Focus - business network
- Original RFP Award \$1,620,000
- Reduced to \$1,269,216

NEW RFP

- Conducted internal needs assessment/interviews
- Focus – SCADA/OT, Cybersecurity, & Cloud
- 3 Submissions
- Thoroughly evaluated

REQUEST TO AWARD

- CISSP (Cybersecurity)
- Licensed cabling team
- Minimal employee turnover
- Highly qualified technical engineers
- Total 3 years + 2 options = \$1,929,790

RECOMMENDATION

That the Finance and Administration Committee recommends the Board of Directors authorize the General Manager to enter into a three (3) year contract with X-act Technology Solutions, Inc., for as-needed technology support services in an amount not-to-exceed \$1,109,790, with two options to renew for one (1) year each, at a cost not-to-exceed \$410,000 per year.

THANK YOU

