



# Santa Clarita Valley Water Agency

**Ratepayer Advocate Interview**

January 22, 2024

# Raftelis California Expertise

- Alameda County Water District
- Amador Water Agency
- City of Anaheim
- City of Beverly Hills
- Borrego Water District
- City of Brentwood
- Carpinteria Valley Water District
- Carpinteria GSA
- City of Camarillo
- City of Chino Hills
- Central Contra Costa SD
- Coastside County Water District
- Crescenta Valley WD
- City of Dixon
- East Bay MUD
- City of El Monte
- City of Escondido
- City of Glendale
- Goleta Water District
- City of Hollister
- City of Huntington Beach
- City of Long Beach
- La Canada Irrigation District
- City of Los Angeles
- City of Manhattan Beach
- Mesa Water District
- Montecito Water District
- Napa Sanitation District
- City of Oceanside
- Olivenhain MWD
- City of Ontario
- Otay Water District
- City of Palo Alto
- City of Pasadena
- Placer County Water Agency
- City of Pomona
- Ramona MWD
- City of Redlands
- Rincon Del Diablo Water District
- City of Sacramento
- San Dieguito Water District
- City of San Clemente
- City of San Diego
- San Dieguito Water District
- San Francisco PUC
- Santa Clara Valley WD
- City of San Juan Capistrano
- City of Santa Barbara
- City of Santa Cruz
- Santa Fe Irrigation District
- Santa Cruz Mid-County GSA
- City of Seal Beach
- City of South Pasadena
- City of Thousand Oaks
- Las Virgenes MWD
- Soquel Creek Water District
- Sweetwater Authority
- Temescal Valley WD
- Trabuco Canyon WD
- City of Tracy
- Tuolumne Utilities District
- City of Vallejo
- Vallejo Flood & Wastewater District
- City of Ventura
- City of Vista
- City of Watsonville
- Western Municipal WD

# Our Role as Ratepayer Advocate

## Providing Technical Advice

- Board financial and policy objectives
- Proposition 218 compliant cost allocations
- Proposition 218 compliant proposed rates



## Balancing Agency and Customer Interests

- SCVWA revenue sufficiency/stability
- Minimize customer bill impacts
- Customer understanding and acceptance



## Compliance with Industry Standards and Proposition 218

- Detailed administrative record
- Minimized litigation risk

# Independence



Apply technical expertise to benefit all SCVWA stakeholders



Recognition of the need to be an independent advisor

- Balancing the priorities of the Board, staff, and customers



Recommendations in compliance with industry standards and California legal requirements:

- Industry-standard cost-of-service and rate-setting practices
- Proposition 218 compliance



RAFTELIS BENEFITS TO SCVWA

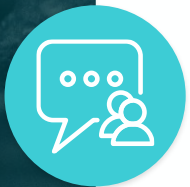
# Technical

## Exceptional Technical Capabilities



Rate studies for retail and wholesale utilities across CA

- Long-term financing strategies
- Complex cost allocations with support for all assumptions and methodologies
- Rate structure design



AWWA leadership positions

- Former Chair of the Rates & Charges Committee
- Contributing authors to AWWA Manual M1
- AWWA Manual M1 Editorial Committee

RAFTELIS BENEFITS TO SCVWA

# Communications

## Strategic Communications Expertise



### Public Outreach Campaign

- Strategic communications is a critical element of Raftelis service offerings
- Expert communications professionals with APR certifications
- Development and implementation of outreach campaigns for utilities in CA and across the US
- Consulting fee was based on Raftelis being responsible for all public outreach activities – proposed level of service can be adjusted



### Technical Presentations

- Technical staff are highly experienced public speakers
- Ability to convey complex technical information in a clear and concise manner