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**WATER**

ITEM NO.  
7

# F&A Tech Services Update

August 2022

F&A Committee  
August 15, 2022



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**TECH SERVICES**



# Tech Projects

- Microwave upgrade
- Security Camera
- VPN & MFA
- SharePoint & Integrations (Interactive Map)



# GIS

- GPS - well site data collection
- Cross - departmental efforts
- Ongoing - data cleanup & maintenance



# IT

- Asset Labeling
- Building walkthroughs/inspections
- Patching & Management



# Cybersecurity

- Cybersecurity Training
- Phishing Campaign
- Focus on education/messaging

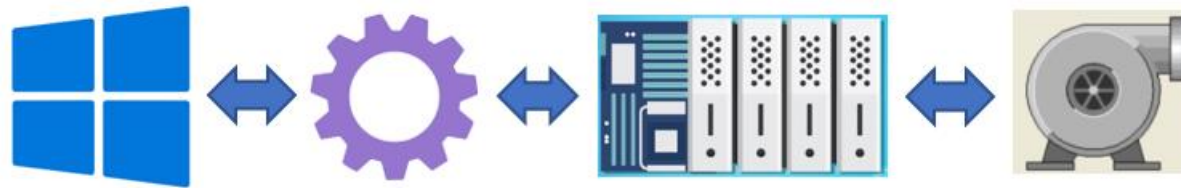
PHISH-PRONE  
**1.7%**

TRAINING COMPLETION  
**75%**



# New - OT (SCADA)

- What is SCADA?
- SCADA in Tech Services
- Distribution & Treatment - consolidation
- Un-silo data (integrations)





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4/18/2022

# Questions & Comments