

Valencia Water Company  
24631 Avenue Rockefeller  
Valencia, CA 91355  
Los Angeles County

Original \_\_\_\_\_ Cal. P.U.C. Sheet No. 647-W  
Canceling \_\_\_\_\_ Cal. P.U.C. Sheet No. \_\_\_\_\_

Schedule No. DIM-VAR  
DEDICATED IRRIGATION METER (DIM and DIM-MS) VARIANCE EXPLANATION AND PROCESS

Dedication Irrigation Meter Water SMART Allocation Program – Variance Process

(N)

The Water Smart Allocation program is applicable to all customers with meters dedicated for irrigation and is based on the specific water needs of each customer. The Water SMART Allocation program is based on each customer's specific landscaped area. While the Water SMART program is designed specifically for each individual customer, there may be instances when a customer needs a modified Water SMART allocation. These situations will be administered through the Variance Process described in this tariff.

**Applicability**

This tariff is applicable to all customers with meters dedicated for irrigation receiving water service under the tariff Schedule No. 1-DIM or Schedule No. 1-DIM-MS,

**Variations**

**1. Grounds for Variance**

Variations for Dedicated Irrigation Meters (DIM) are classified as an outdoor variance. The variance is subject to certain rules. Proof acceptable to Valencia Water Company (the Company) will be required for each variance. Variations may be inspected and/or require periodic renewal. The Company will document its conclusions pertaining to whether a variance is accepted, amended or denied. The Company reserves the right to rescind any and all variations granted if in violation with this tariff.

**2. Outdoor Variations Allowed**

The following outdoor variations are allowed once approved by the Company

**a. Landscaped Area**

1. The Landscaped Area (LA) assigned to a DIM customer will be changed so that the water allocation is based on the actual landscaped area maintained and irrigated by the DIM customer.
2. The LA will exclude customer owned property that is maintained and irrigated by another (e.g. HOA or LMD).
3. Swimming pools, spas, fountains, ponds and lakes are considered part of the LA.
4. It is the obligation of the customer to provide the Company with acceptable documentation of the actual landscaped area served. This will consist of a two dimensional 8.5" x 11" drawing/sketch. The drawing must show the overall lot and the foot print any buildings, hardscaped areas and landscaped areas.
5. If the landscaped area cannot be confirmed by the Company using landscape plans approved by the City or County permitting agencies, County property tax assessor information and Google Earth, or its equivalent, the Company will perform a field verification of the landscaped area.

(N)

(Continued)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 141

Keith Abercrombie  
NAME

Date Filed JAN 20 2012

Decision No. 12-01-005

General Manager  
TITLE

Effective JAN 23 2012

Resolution No. \_\_\_\_\_

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(continued)

**2. Outdoor Variances Allowed (continued)**

(N)

**b. Fire Control Zones**

Changed allocations will be approved by the Company for DIM customer maintained and irrigated Fire Control Zones (FCZ) based on such factors as area, slope, planting material, etc as defined by the local fire department. Approval will be contingent upon fire department documentation substantiating the requested variance modification (e.g. crop coefficient or irrigation efficiency).

**c. Erosion Control Zones**

Changed allocations will be approved by the Company for DIM customer maintained and irrigated Erosion Control Zones (ECZ) based on such factors as area, slope, planting material, etc as defined by the City or County. Approval will be contingent upon City or County documentation substantiating the requested variance modification (e.g. crop coefficient or irrigation efficiency).

**d. Special Landscaped Area**

Special Landscaped Areas (SLAs) are defined as is the landscaped area within the LA for areas of active play such as parks, sports fields and golf courses or dedicated solely to edible plants. Treating a portion of the LA as SLA will be approved by the Company if the LA is irrigated and maintained by the DIM customer and the LA meets the definition of SLA. Approval will be contingent upon Company inspection and measurement of the requested SLA amount.

**3. Effect of Approved Variance to Water SMART Allocation**

Approved variances will extend each tier of the DIM Water SMART Allocation structure by the approved number of increased gallons (or equivalent ccf's).

**4. How to Request a Variance**

- a. Call in, walk in or web request
- b. Complete and signing form
- c. Submit all other documentation as defined above in this tariff.

**5. Effective Date and Termination Date of Variance**

- a. An approved variance will become effective within thirty (30) days of receipt of the variance request.
- b. Outdoor variances are for items of a permanent nature and therefore do not have a defined termination date.

**6. Variance Renewals**

- a. Outdoor variances do not require renewal.

**7. Customer Variance Grievance Procedure**

If a variance request response from the Company is not in compliance with this tariff, a customer may request mediation with the California Public Utilities Commission. The Commission will review the basis of the variance request discrepancy and provide judgment in accordance with its findings.

(N)

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