

# Accounts Receivable Update

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Finance & Administration Committee  
Meeting

May 17, 2021

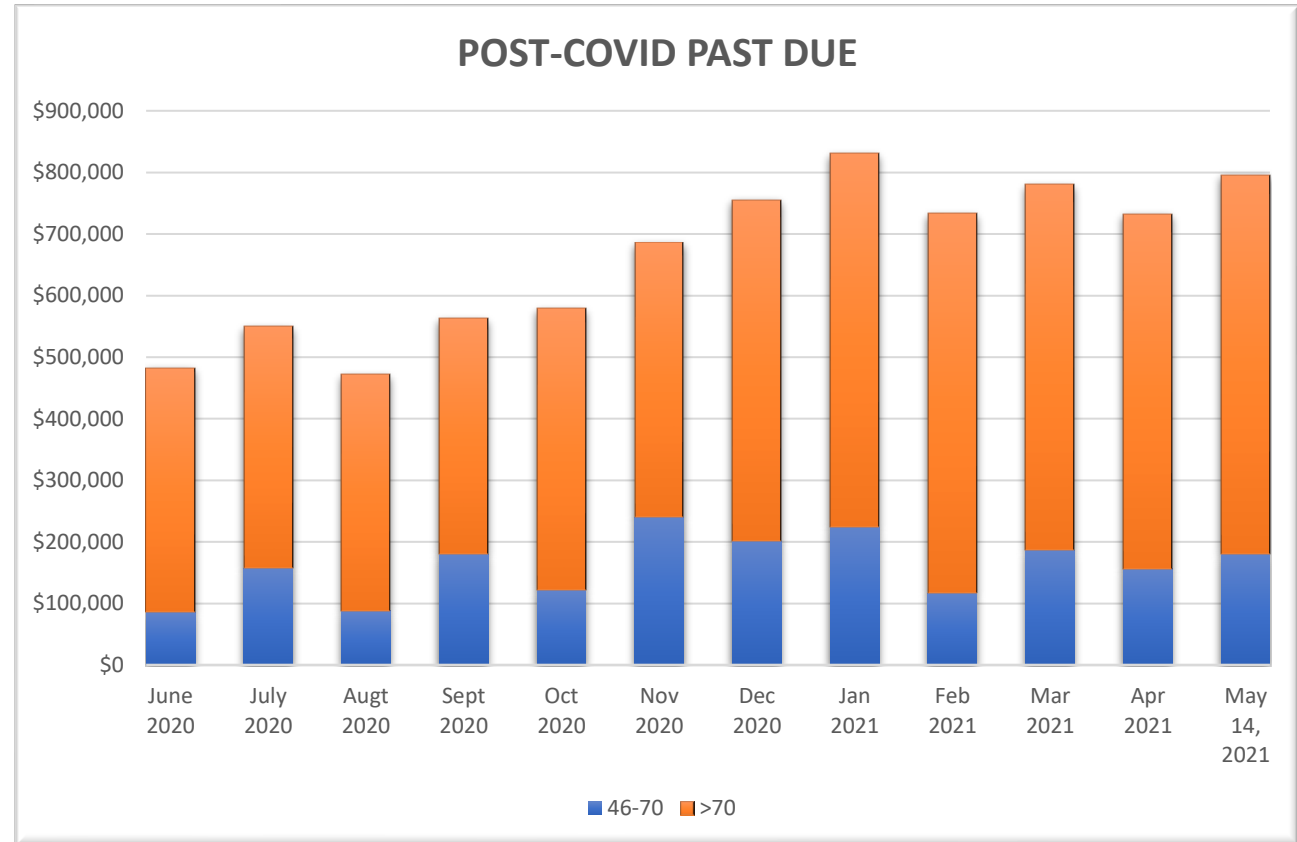
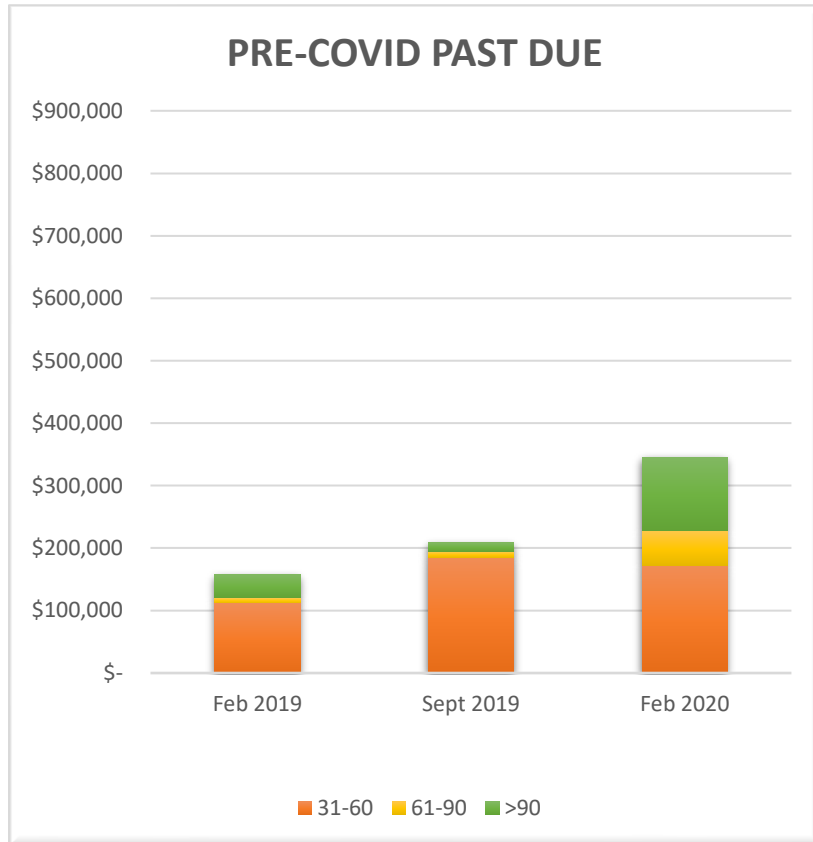


**SCV**  

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**WATER**

# Monthly Past Due Accounts Receivable

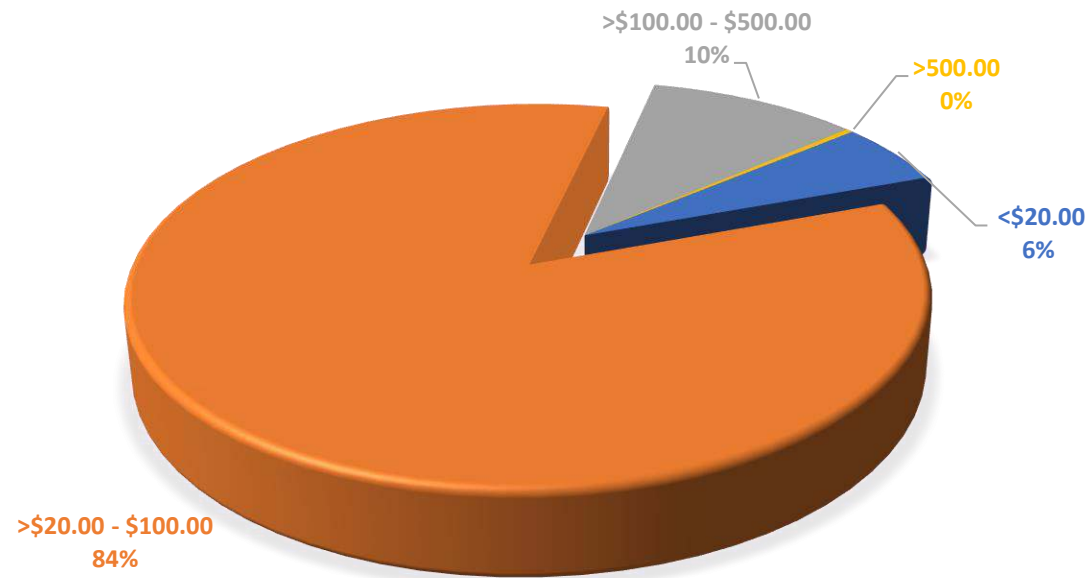


## SB 998 – Effective February 2020

- Changes the Termination Service to 71 Days

# Number of Past Due Accounts (46-70 Days)

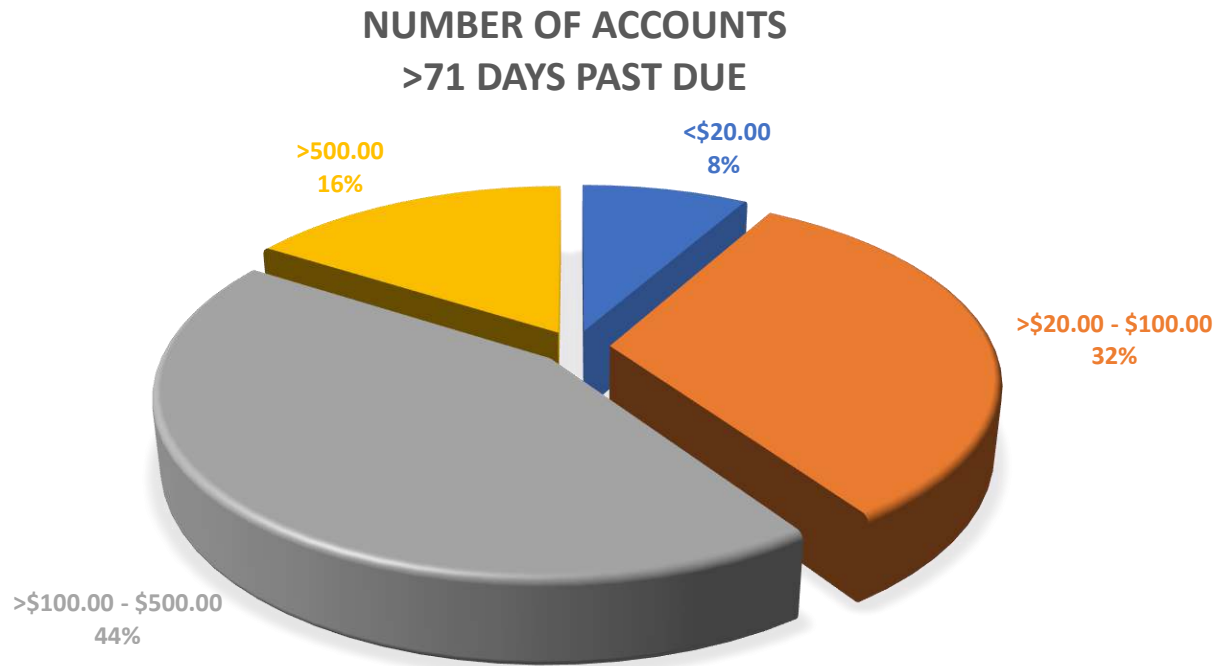
NUMBER OF ACCOUNTS  
46-70 DAYS PAST DUE



<\$20.00	151
>\$20.00 - \$100.00	2,294
>\$100.00 - \$500.00	279
>500.00	9
<b>Total Accounts</b>	<b>2,733</b>

@ 5/14/21

# Number of Past Due Accounts (>71 Days)



<\$20.00	188
>\$20.00 - \$100.00	739
>\$100.00 - \$500.00	998
>500.00	366
<b>Total Accounts</b>	<b>2,291</b>

@ 5/14/21

# Past Due by Customer Class

14-May-21	Count	Percentage	46-70	Count	Percentage	71 plus	Total - Count	Total - Percentage	Total - Balance
<b>Single Family</b>	2,485	90.93%	\$ 142,773.51	2,078	90.70%	\$ 564,745.73	4,563	90.82%	\$ 707,519.24
<b>Multi Family</b>	113	4.13%	\$ 20,195.03	40	1.75%	\$ 4,206.83	153	3.05%	\$ 24,401.86
<b>Business</b>	70	2.56%	\$ 5,395.07	96	4.19%	\$ 23,775.22	166	3.30%	\$ 29,170.29
<b>Industrial</b>	2	0.07%	\$ 107.42	25	1.09%	\$ 5,713.98	27	0.54%	\$ 5,821.40
<b>Institutional</b>	6	0.22%	\$ 640.28	3	0.13%	\$ 867.90	9	0.18%	\$ 1,508.18
<b>Irrigation</b>	30	1.10%	\$ 6,415.49	23	1.00%	\$ 5,405.17	53	1.05%	\$ 11,820.66
<b>Other</b>	27	0.99%	\$ 4,349.29	26	1.13%	\$ 8,528.54	53	1.05%	\$ 12,877.83
<b>Recycled</b>	-	0.00%	\$ -	-	0.00%	\$ -	-	0.00%	\$ -
<b>Totals</b>	<b>2,733</b>	<b>100%</b>	<b>\$ 179,876.09</b>	<b>2,291</b>	<b>100%</b>	<b>\$ 613,243.37</b>	<b>5,024</b>	<b>100.00%</b>	<b>\$ 793,119.46</b>

- Single Family Residential accounts for \$707,519 or 91% of past due amounts
- Audited FYE 2020 – Total Water Sales \$83 million
  - Past due accounts for .95% of total water sales

# Summary

- As of 05/14/2021
  - 5,024 accounts past due
    - 2,733 46-70 days past due
      - \$179,876
    - 2,291 >70 days past due
      - \$616,243
- Campaigns
  - Mailing past due letter every month for accounts >\$20 – 2,863 monthly on average
  - Calls to customers >\$300 – 676 calls monthly on average
  - Social Media – Facebook postings, Newsletter
  - 18 amortizations agreements
- Executive Order still in place