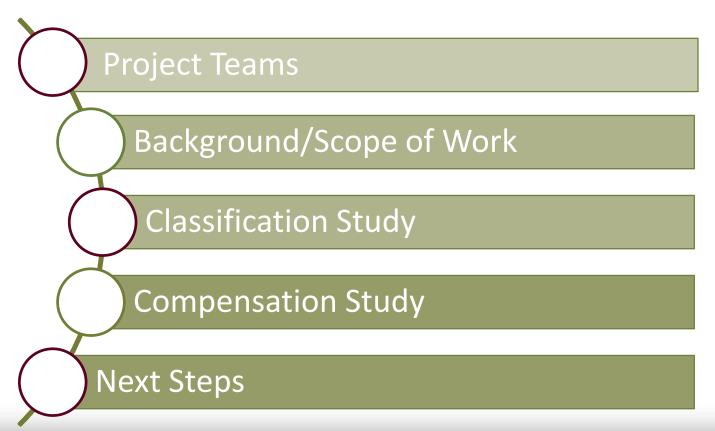


Santa Clarita Valley Water

Classification & Base Compensation Study Finance and Administration Committee

October 19, 2020









- Suzanne Ansari-Project Manager
- Igor Shegolev-Senior Human Resources Consultant
- Jan Bentley-Project Consultant
- Leena Rai, PhD.-Senior Human Resources Consultant
- Layla Mansfield, PhD.-Project Consultant/Technical Writer
- Michelle Pellegrino-Senior Human Resources Consultant
- Lynda Guerra-Administrative Technician



Santa Clarita Valley Water Project/Advisory Team

- Eric Campbell, Chief Financial and Administrative Officer
- Rochelle Patterson-Director of Finance & Administration
- Aristea (Ari) Mantis-Human Resources Supervisor
- JoAnna Brison-Administrative Technician
- Linda Pointer-Human Resources Analyst







Classification Study

- 115 classifications with 215 incumbents
- FLSA analysis

Base Compensation Study

- 40 benchmark classifications
- 12 labor market agencies



Classification Study





Maximize the recruitment and retention efforts

Ensure classification specifications are current

Ensure positions in series are properly titled and grouped into job families

Ensure individual employees are properly classified

Ensure accurate minimum qualifications, distinguishing characteristics, etc.

Recommend a sound classification structure that will provide clear levels and career ladders



Standard Classification Factors

In order to develop classification/allocation recommendations, each position is first analyzed based on the nature of work performed. The nature of work refers to the occupation, profession, or subject matter field in which each position falls. Positions that perform work of similar nature are considered to be in the same "job family." Within each job family, the level of the position is then determined by evaluating it against the following factors:

- Decision-Making This consists of the decision-making responsibility and degree of independence or latitude that is inherent in the position, and the impact of the decisions.
- **Scope and Complexity** This defines the breadth and difficulty of the assigned function or program responsibility inherent in the classification.
- **Impact** This factor considers the impact on the organization, including accountability and the likelihood/consequence of error.
- **Contact with Others required by the Job** This measures the types of contacts, and the purpose of the contacts.
- **Supervision Received and Exercised -** This describes the level of supervision received from others and the nature of supervision provided to other workers. It relates to the independence of action inherent in a position.
- Knowledge, Skills, and Abilities This defines the knowledge, skills, and abilities necessary to perform assigned responsibilities.
- Minimum Qualifications These factors define the minimum requirements to qualify for the position, including the training, education, experience, licenses, certificates, bilingual requirements, physical demands, mental exertion, and other factors necessary to perform the assigned responsibilities.
- Working Conditions These factors identify a hazardous, dangerous, or unpleasant environment, and notes any adverse conditions.



Classification Study Outcomes Included:

No changes to positions
Reclassification of positions
Change in the title of positions
Revision of class specifications
Consolidation of classifications
Establishment of new classifications



Classification Study Steps & Methodology

Project/Kick-off

- Stakeholder buy-in
- Discuss study parameters
- Expectations & timeline

Data Collection – Part 1

- Employee orientations
- Distribution of Position Description Questionnaire (PDQ) to employees
- Review of PDQs

Data Collection – Part 2

 Interviews and focus groups with employees regarding classifications and PDQ responses

Data Analysis

- Analyze all data collected
- FLSA Analysis
- ADA Analysis
- Create classification plan

Allocation Recommendations

- Update, create, and distribute preliminary job descriptions
- Send allocation recommendations to SCV Water for feedback
- Respond to feedback on classifications

Reporting and Presentations

- Draft Report
- Final Draft Report
- Results and implementation



Career Ladders

The career ladders at SCV Water Agency are designed to identify gaps and facilitate opportunities for employees to progress to a higher level of job responsibility. See below, three (3) examples of career ladders for incumbents in the Administrative, Water Quality and Safety career paths. Please note, some of the classifications listed in the career ladders were existing classifications and some are new proposed classifications.



Recommended Classification Plan

CURRENT CLASSIFICATION	PROPOSED CLASSIFICATION	CURRENT CLASSIFICATION	PROPOSED CLASSIFICATION	CURRENT CLASSIFICATION	PROPOSED CLASSIFICATION	CURRENT CLASSIFICATION	PROPOSED CLASSIFICATION
GENERAL MANAGER	GENERAL MANAGER	ASSOCIATE WATER RESOURCES PLANNER	ASSOCIATE WATER RESOURCES PLANNER	PUBLIC AFFAIRS SPECIALIST I	PUBLIC AFFAIRS SPECIALIST I	SAFETY SPECIALIST	SAFETY SPECIALIST I (NEW CLASS SERIE)
ASSISTANT GENERAL MANAGER	ASSISTANT GENERAL MANAGER	BOARD SECRETARY	BOARD SECRETARY/EXECUTIVE ASSISTANT	WATER QUALITY SPECIALIST	WATER QUALITY SPECIALIST		
CHIEF FINANCIAL & ADMINISTRATIVE OFFICER	CHIEF FINANCIAL & ADMINISTRATIVE OFFICER	PUBLIC AFFAIRS SPECIALIST III	SENIOR PUBLIC AFFAIRS SPECIALIST	EMERGENCY PREPARDNESS & SAFETY	EMERGENCY PREPARDNESS & SAFETY	UTILITY WORKER I	UTILITY WORKER I
CHIEF OPERATING OFFICER	CHIEF OPERATING OFFICER	GIS SUPERVISOR/PLANNER	GIS MANAGER	COORDINATOR	COORDINATOR	OFFICE ASSISTANT II; ADMINISTRATIVE	
CHIEF ENGINEER	CHIEF ENGINEER	SAFETY OFFICER	ENVIRONMENTAL HEALTH & SAFETY SUPERVISOR	N/A	PAYROLL SPECIALIST (NEW)	ASSISTANT	OFFICE ASSISTANT II
DIRECTOR OF FINANCE & ADMINISTRATION	DIRECTOR OF FINANCE & ADMINISTRATION	MANAGEMENT ANALYST	MANAGEMENT ANALYST II (NEW CLASS SERIES)	ASSISTANT CUSTOMER SERVICE SUPERVISOR SENIOR IT TECHNICIAN	CUSTOMER SERVICE SPECIALIST SENIOR IT TECHNICIAN	OFFICE ASSISTANT I	OFFICE ASSISTANT I
DIRECTOR OF OPERATIONS & MAINTENANCE	DIRECTOR OF OPERATIONS & MAINTENANCE	SENIOR TREATMENT PLANT OPERATOR	SENIOR TREATMENT PLANT OPERATOR	ENGINEERING TECHNICIAN II	ENGINEERING TECHNICIAN II		
DIRECTOR OF TECHNOLOGY SERVICES	DIRECTOR OF TECHNOLOGY SERVICES	WATER CONSERVATION SPECIALIST III	SENIOR WATER CONSERVATION SPECIALIST				
DIRECTOR OF WATER RESOURCES	DIRECTOR OF WATER RESOLIRCES	FINANCIAL ANALYST	FINANCIAL ANALYST	GIS/CAD TECHNICIAN II	GIS TECHNICIAN II INFORMATION TECHNOLOGY TECHNICIAN II (NEW		
RESOURCE CONSERVATION MANAGER	SUSTAINABILITY MANAGER	N/A N/A	GIS ANALYST (NEW) SCADA TECHNICIAN II (NEW CLASS SERIES)	IT TECHNICIAN	CLASS SERIES)		
PUBLIC INFORMATION OFFICER	COMMUNICATIONS MANAGER	WATER QUALITY SCIENTIST II	WATER QUALITY SCIENTIST II	SENIOR UTILITY WORKER	SENIOR UTILITY WORKER		
robec in on which officer				SENIOR FIELD CUSTOMER SERVICE			
PRINCIPAL ENGINEER-CIP DESIGN/DISTR DESIGN	PRINCIPAL ENGINEER	GIS/CAD TECHNICIAN II	GIS TECHNICIAN II	REPRESENTATIVE	SENIOR FIELD SERVICES WORKER		
PRINCIPAL WATER RESOURCES PLANNER	PRINCIPAL WATER RESOURCES PLANNER	N/A MANAGEMENT ANALYST: ADMINISTRATIVE	SCADA TECHNICIAN I (NEW CLASS SERIES)				
		ANALYST	MANAGEMENT ANALYST I (NEW CLASS SERIES)	SENIOR FACILITIES MAINTENANCE TECHNICIAN	SENIOR FACILITIES MAINTENANCE TECHNICIAN		
HUMAN RESOURCES/RISK MANAGEMENT SUPERVISOR	HUMAN RESOURCES MANAGER	EXECUTIVE ASSISTANT	EXECUTIVE ASSISTANT	WATER CONSERVATION SPECIALIST I	WATER CONSERVATION SPECIALIST I		
CONTROLLER	CONTROLLER			PURCHASING COORDINATOR	PURCHASING COORDINATOR		
OPERATIONS AND MAINTENANCE SUPERINTENDENT	WATER TREATMENT MANAGER (NEW)	ADMINISTRATIVE TECHNICIAN	EXECUTIVE ASSISTANT	EVENT COORDINATOR	EVENT COORDINATOR		
OPERATIONS SUPERINTENDENT	WATER DISTRIBUTION MANAGER (NEW)	BUILDING & GROUNDS SUPERVISOR	BUILDING & GROUNDS SUPERVISOR	SENIOR ACCOUNTING TECHNICIAN	SENIOR ACCOUNTING TECHNICIAN		
SENIOR WATER RESOURCES PLANNER	SENIOR WATER RESOURCES PLANNER	N/A	FIELD SERVICES SUPERVISOR (NEW)	WATER CONSERVATION EDUCATION SPECIALIST	WATER EDUCATION INSTRUCTOR		
		ASSISTANT ENGINEER	ASSISTANT ENGINEER				
SENIOR ENGINEER	SENIOR ENGINEER	SENIOR ACCOUNTANT	SENIOR ACCOUNTANT	N/A	INFORMATION TECHNOLOGY TECHNICIAN I (NEW)		
LABORATORY & REGULATORY AFFFAIRS SUPERVISOR	WATER QUALITY LABORATORY MANAGER	SENIOR DISTRIBUTION/MECHANICAL TECHNICIAN	SENIOR WATER SYSTEMS TECHNICIAN	DISTRIBUTION/MECHANICAL TECHNICIAN I;	WATER SYSTEMS TECHNICIAN I (NEW CLASS		
N/A	WATER RESOURCES PLANNER (NEW)	SENIOR ELECTRICAL TECHNICIAN	SENIOR ELECTRICAL TECHNICIAN	PRODUCTION OPERATOR I	SERIES)		
CUSTOMER SERVICE MANAGER	CUSTOMER SERVICE MANAGER	SENIOR INSTRUMENTATION TECHNICIAN	SENIOR INSTRUMENTATION TECHNICIAN	ADMINISTRATIVE TECHNICIAN	ADMINISTRATIVE TECHNICIAN		
CIVIL ENGINEER	ENGINEER	TREATMENT PLANT OPERATOR II	TREATMENT PLANT OPERATOR II	N/A	HUMAN RESOURCES SPECIALIST (NEW)		
INSPECTOR SUPERVISOR	INSPECTOR SUPERVISOR	PUBLIC AFFAIRS SPECIALIST II	PUBLIC AFFAIRS SPECIALIST II	N/A	SAFETY SPECIALIST II (NEW CLASS SERIES)		
WATER CONSERVATION SUPERVISOR	WATER CONSERVATION SUPERVISOR	CUSTOMER SERVICE SUPERVISOR	CUSTOMER SERVICE SUPERVISOR	CUSTOMER SERVICE REPRESENTATIVE II	CUSTOMER SERVICE REPRESENTATIVE II		
SENIOR MANAGEMENT ANALYST	SENIOR MANAGEMENT ANALYST	HUMAN RESOURCES ANALYST	HUMAN RESOURCES ANALYST	WATER QUALITY DISTRIBUTION TECHNICIAN	WATER QUALITY TECHNICIAN II (NEW CLASS SERIES)		
PRODUCTION SUPERVISOR: DISTRIBUTION MECHANICAL	SENIOR MANAGEMENT ANALIST	ADMINISTRATIVE ANALYST	SENIOR ADMINISTRATIVE TECHNICIAN	UTILITY WORKER II	UTILITY WORKER II		
SUPERVISOR	WATER SYSTEMS SUPERVISOR	SENIOR IT TECHNICIAN	INFORMATION TECHNOLOGY SPECIALIST	onerr Hondern	onen wonken		
OPERATIONS SUPERVISOR	UTILITY SUPERVISOR	SENIOR ENGINEERING TECHNICIAN	SENIOR ENGINEERING TECHNICIAN	FIELD CUSTOMER SERVICE REPRESENTATIVE II	FIELD SERVICES WORKER II		
ELECTRICAL/INSTRUMENTATION SUPERVISOR	ELECTRICAL/INSTRUMENTATION SUPERVISOR	WATER UTILITY FOREMAN	UTILITY FOREMAN	FACILITIES MAINTENANCE TECHNICIAN II	FACILITIES MAINTENANCE TECHNICIAN II		
		WATER CONSERVATION SPECIALIST II	WATER CONSERVATION SPECIALIST II	ENGINEERING TECHNICIAN I	ENGINEERING TECHNICIAN I		
WATER QUALITY/REGULATORY COMPLIANCE SUPERVISOR	WATER QUALITY SUPERVISOR	INSPECTOR	INSPECTOR II (NEW CLASS SERIES)	GIS/CAD TECHNICIAN I	GIS TECHNICIAN I		
SENIOR FINANCIAL ANALYST	SENIOR FINANCIAL ANALYST	SENIOR PRODUCTION OPERATOR WATER QUALITY SCIENTIST I	SENIOR WATER SYSTEMS TECHNICIAN WATER QUALITY SCIENTIST I	ACCOUNTING TECHNICIAN II	ACCOUNTING TECHNICIAN II		
		ACCOUNTANT	ACCOUNTANT				
INFORMATION TECHNOLOGY ADMINISTRATOR	INFORMATION TECHNOLOGY SUPERVISOR	LEAD WATER CONSERVATION/EDUCATIONAL		WATER QUALITY DISTRIBUTION TECHNICIAN	WATER QUALITY TECHNICIAN I (NEW CLASS SERIES)		
ACCOUNTING MANAGER	ACCOUNTING MANAGER	SPECIALIST	WATER EDUCATION SUPERVISOR	WAREHOUSE TECHNICIAN; PURCHASING TECHNICIAN	WAREHOUSE/PURCHASING TECHNICIAN (NEW)		
SENIOR INSPECTOR	SENIOR INSPECTOR	DISTRIBUTION/MECHANICAL TECHNICIAN II;		ACCOUNTING TECHNICIAN I	ACCOUNTING TECHNICIAN I		
ASSOCIATE ENGINEER	ASSOCIATE ENGINEER	PRODUCTION OPERATOR II	WATER SYSTEMS TECHNICIAN II (NEW CLASS SERIES)	CUSTOMER SERVICE REPRESENTATIVE I	CUSTOMER SERVICE REPRESENTATIVE I		
		ELECTRICAL/INSTRUMENTATION TECHNICIAN	ELECTRICAL/INSTRUMENTATION TECHNICIAN	FACILITIES MAINTENANCE TECHNICIAN I	FACILITIES MAINTENANCE TECHNICIAN I		
		TREATMENT PLANT OPERATOR I INSPECTOR: CROSS CONNECTION SPECIALIST I	TREATMENT PLANT OPERATOR I INSPECTOR I (NEW CLASS SERIES)	THE REAL PROPERTY AND A REAL PROPERTY AND A	CAREFUL WANTENANCE TECHNICIAN I		
		INSPECTOR, CROSS CONNECTION SPECIALIST T	INSPECTOR T(NEW CORSS SERIES)	FIELD CUSTOMER SERVICE REPRESENTATIVE I	FIELD SERVICES WORKER I		

*Important: the proposed classification titles in **BOLD** represent either a recommended title change, a new classification or a new classification series. Please refer to pages 6-9 of the Classification Study report.



Benefits Survey





In addition to the base salary, CPS also surveyed the labor markets agencies for comparable benefits. Overall, SCVW has competitive employee benefits programs and offers similar benefits as compared to the other labor market agencies surveyed with the exception of slightly lower vacation/annual leave time.

Benefits Data Collected

Medical, Dental, and Vision, Life programs Contributions to Defined Benefit Retirement Plans and FICA

Deferred and Defined Benefit Plans

Vacation/Annual Leave

Sick Leave and Holidays

Compensation Study Results



Compensation Study Steps & Methodology

Initiation

- Discuss study parameters and pay philosophy
- Expectations & timeline

Study Parameters

- Labor market
- recommendations
- Benchmark selection

Data Collection

 Collecting comparable classifications, salary data and benefits data from identified labor markets

Data Analysis – Base Salary

- Analysis & datasheets
- Determine benchmark classifications' standing in market

Internal Equity/Salary Range Recommendations

 Establish equitable pay based on benchmark classifications

Reporting and Presentations

- Draft Report
- Final Draft Report
- Implementation considerations by SCVW



Labor Market Agencies

- 1. Burbank Water and Power
- 2. California Water Service Group (Cal Water)*
- 3. Calleguas Municipal Water District
- 4. Cucamonga Valley Water District
- 5. Eastern Municipal Water District
- 6. Glendale Water & Power
- 7. Golden State Water Company*
- 8. Irvine Ranch Water District
- 9. LA Department of Water-Power
- 10. Las Virgenes Municipal Water District
- 11. Metropolitan Water District
- 12. San Gabriel Water Company*

*Please note that the following agencies declined to participate in the study: California Water Service Group (Cal Water), Golden State Water Company, and San Gabriel Water Company.



Benchmark Classifications

- Accountant
- Administrative Technician
- Assistant General Manager
- Building and Grounds Supervisor
- Chief Engineer
- Customer Service Manager
- Customer Service Representative II
- Director of Finance and Administration
- Director of Operations and Maintenance
- Director of Technology Services
- Director of Water Resources
- Distribution/Mechanical Technician II
- Electrical/Instrumentation Technician
- Engineering Technician II
- Executive Assistant
- Facilities Maintenance Technician II
- Field Customer Service Representative II
- Financial Analyst
- GIS/CAD Technician II
- Human Resources Analyst

- Human Resources Supervisor
- Inspector
- Laboratory and Regulatory Affairs Supervisor
- Management Analyst
- Office Assistant II
- Operations and Maintenance Superintendent
- Operations Supervisor
- Production Operator II
- Public Information Officer
- Resource Conservation Manager
- Safety Specialist I
- Senior Accounting Technician
- Senior Engineer
- Senior IT Technician
- Treatment Plant Operator II
- Utility Worker II
- Water Conservation Specialist II
- Water Quality Scientist II
- Water Quality Technician (Engineering)
- Water Utility Foreman

CPS HR CONSULTING

Salary Survey Summary for Benchmarks

Classification Title	# of matches		Base Salary Midpoint	Base Salary Maximum	Market	Labor Market Base Salary Midpoint	Labor Market Base Salary Maximum	Market Variance from Min	Market Variance from Mid	Market Variance from Max
Accountant	9	\$6,070.00	\$6,733.00	\$7,396.00	\$5,606.16	\$6,636.00	\$7,794.00	-7.64%	-1.44%	5.38%
Administrative Technician	9	\$5,245.00	\$5,817.50	\$6,390.00	\$4,818.67	\$5,731.27	\$6,563.00	-8.13%	-1.48%	2.71%
Assistant General Manager	4	\$16,107.00	\$17,866.00	\$19,625.00	\$16,669.28	\$19,464.75	\$21,771.09	3.49%	8.95%	10.94%
Building and Grounds Supervisor	6	\$7,026.00	\$7,793.50	\$8,561.00	\$6,280.54	\$7,376.20	\$8,238.53	-10.61%	-5.35%	-3.77%
Chief Engineer	7	\$14,610.00	\$16,205.50	\$17,801.00	\$12,927.00	\$14,575.49	\$17,275.30	-11.52%	-10.06%	-2.95%
Customer Service Manager	7	\$8,970.00	\$9,949.50	\$10,929.00	\$8,113.73	\$9,719.50	\$11,204.05	-9.55%	-2.31%	2.52%
Customer Service Representative II	7	\$4,994.00	\$5,539.50	\$6,085.00	\$4,269.03	\$5,077.72	\$5 <i>,</i> 813.60	-14.52%	-8.34%	-4.46%
Director of Finance and Administration	8	\$13,913.00	\$15,432.50	\$16,952.00	\$13,289.93	\$15,852.64	\$18,053.96	-4.48%	2.72%	6.50%
Director of Operations and Maintenance	4	\$13,913.00	\$15,432.50	\$16,952.00	\$15,041.87	\$17,419.45	\$20,391.00	8.11%	12.88%	20.29%
Director of Technology Services	4	\$13,913.00	\$15,432.50	\$16,952.00	\$14,806.69	\$17,036.81	\$19,266.93	6.42%	10.40%	13.66%
Director of Water Resources	2	\$13,913.00	\$15,432.50	\$16,952.00	\$12,811.00	\$15,305.00	\$17,799.00	-7.92%	-0.83%	5.00%
Distribution/Mechanical Technician II	7	\$6,070.00	\$6,733.00	\$7,396.00	\$5 <i>,</i> 538.00	\$6,232.00	\$7,077.72	-8.76%	-7.44%	-4.30%
Electrical/Instrumentation Technician	6	\$6,070.00	\$6,733.00	\$7,396.00	\$5,403.67	\$6,240.87	\$7,078.07	-10.98%	-7.31%	-4.30%
Engineering Technician II	8	\$5,781.00	\$6,412.50	\$7,044.00	\$5,456.54	\$6,303.70	\$7,150.87	-5.61%	-1.70%	1.52%
Executive Assistant	7	\$6,375.00	\$7,071.50	\$7,768.00	\$7,110.00	\$8,176.50	\$9,243.00	11.53%	15.63%	18.99%
Facilities Maintenance Technician II	7	\$4,994.00	\$5,539.50	\$6,085.00	\$4,768.00	\$5,501.60	\$6,103.07	-4.53%	-0.68%	0.30%
Field Customer Service Representative II	7	\$4,994.00	\$5,539.50	\$6,085.00	\$4,362.80	\$4,991.14	\$5,673.00	-12.64%	-9.90%	-6.77%
Financial Analyst	8	\$7,379.00	\$8,185.00	\$8,991.00	\$6,901.50	\$8,076.50	\$9,134.04	-6.47%	-1.33%	1.59%
GIS/CAD Technician II	7	\$5,781.00	\$6,412.50	\$7,044.00	\$6,408.13	\$7,182.07	\$7 <i>,</i> 956.00	10.85%	12.00%	12.95%

• A positive number represents SCVWA salaries are below Labor Market and need the indicated percentage to reach the Labor Market, a negative number means SCVWA is above the Labor Market. CPS HR may has proposed new title from some benchmark classifications. Any proposed title changes are listed as footnotes on the datasheets.



Salary Survey Summary

Classification Title	# of matches	Base Salary Minimum	Base Salary Midpoint	Base Salary Maximum	Labor Market Base Salary Minimum	Labor Market Base Salary Midpoint	Labor Market Base Salary Maximum	Market Variance from Min	Market Variance from Mid	Market Variance from Max
Human Resources Analyst	8	\$6,692.00	\$7,422.50	\$8,153.00	\$6,467.25	\$7,733.10	\$8,835.90	-3.36%	4.18%	8.38%
Human Resources Supervisor	5	\$10,901.00	\$12,091.50	\$13,282.00	\$11,166.13	\$13,398.67	\$15,631.20	2.43%	10.81%	17.69%
Inspector	8	\$6,375.00	\$7,071.50	\$7,768.00	\$5,756.06	\$6,795.98	\$7,875.77	-9.71%	-3.90%	1.39%
Laboratory and Regulatory Affairs Supervisor	7	\$9,417.00	\$10,445.50	\$11,474.00	\$9,320.00	\$10,755.50	\$12,191.00	-1.03%	2.97%	6.25%
Management Analyst	8	\$7,749.00	\$8,595.50	\$9,442.00	\$6,703.04	\$7,708.00	\$8,805.50	-13.50%	-10.33%	-6.74%
Office Assistant II	8	\$4,110.00	\$4,559.00	\$5,008.00	\$4,025.85	\$4,718.33	\$5,380.31	-2.05%	3.49%	7.43%
Operations and Maintenance Superintendent	6	\$10,901.00	\$12,091.50	\$13,282.00	\$10,748.97	\$12,372.80	\$13,604.14	-1.39%	2.33%	2.43%
Operations Supervisor	10	\$8,542.00	\$9,474.50	\$10,407.00	\$7,130.21	\$8,531.36	\$9,892.04	-16.53%	-9.95%	-4.95%
Production Operator II	8	\$5,507.00	\$6,108.50	\$6,710.00	\$5,192.65	\$6,015.75	\$6,802.50	-5.71%	-1.52%	1.38%
Public Information Officer	5	\$10,384.00	\$11,518.00	\$12,652.00	\$10,309.86	\$12,372.53	\$13,370.16	-0.71%	7.42%	5.68%
Resource Conservation Manager	4	\$8,970.00	\$9,949.50	\$10,929.00	\$10,332.40	\$11,998.57	\$13,664.74	15.19%	20.59%	25.03%
Safety Specialist	3	\$4,314.00	\$4,785.00	\$5,256.00	\$4,685.00	\$5,426.50	\$6,332.00	8.60%	13.41%	20.47%
Senior Accounting Technician	6	\$5,507.00	\$6,108.50	\$6,710.00	\$5,090.21	\$5,825.76	\$6,561.32	-7.57%	-4.63%	-2.22%
Senior Engineer	8	\$9,888.00	\$10,967.50	\$12,047.00	\$9,976.28	\$11,422.19	\$13,026.80	0.89%	4.15%	8.13%
Senior IT Technician	9	\$6,692.00	\$7,422.50	\$8,153.00	\$6,726.84	\$7,917.00	\$9,300.00	0.52%	6.66%	14.07%
Treatment Plant Operator II	9	\$7,026.00	\$7,793.50	\$8,561.00	\$5,606.16	\$6,650.00	\$7,404.80	-20.21%	-14.67%	-13.51%
Utility Worker II	10	\$4,994.00	\$5,539.50	\$6,085.00	\$4,957.33	\$5,621.55	\$6,496.45	-0.73%	1.48%	6.76%
Water Conservation Specialist II	4	\$6,692.00	\$7,422.50	\$8,153.00	\$6,902.50	\$7,948.62	\$8,994.74	3.15%	7.09%	10.32%
Water Quality Scientist II	4	\$7,379.00	\$8,185.00	\$8,991.00	\$5,963.37	\$7,002.68	\$8,042.00	-19.18%	-14.44%	-10.55%
Water Quality Technician	5	\$5,245.00	\$5,817.50	\$6,390.00	\$4,867.20	\$5,735.50	\$6,521.00	-7.20%	-1.41%	2.05%
Water Utility Foreman	1	\$6,692.00	\$7,422.50	\$8,153.00	\$6,979.70	\$8,166.58	\$9,353.46	4.30%	10.02%	14.72%

• A positive number represents SCVWA salaries are below Labor Market and need the indicated percentage to reach the Labor Market, a negative number means SCVWA is above the Labor Market. CPS HR may has proposed new title from some benchmark classifications. Any proposed title changes are listed as footnotes on the datasheets.



Appendix A-Salary Survey Datasheets (Sample)



Client Benchmark: Utility Worker II

Data represented as Monthly values

Labor Market Agency	Comparable Classification Title	Base Salary Minimum	Base Salary Midpoint	Base Salary Maximum	Bandwidth
Santa Clarita Valley Water Agency	Utility Worker II	\$4,994.00	\$5,539.50	\$6,085.00	21.85%
Burbank Water and Power	Pipefitter/Operator	\$5,584.00	\$6,641.00	\$7,698.00	37.86%
Calleguas Municipal Water District	Maintenance Worker 2	\$4,161.22	\$4,854.76	\$5,548.29	33.33%
Cucamonga Valley Water District	Water Utility Worker II	\$4,691.12	\$5,394.57	\$6,098.01	29.99%
Eastern Municipal Water District	Pipeline Construction Utility Worker III	\$4,900.13	\$5,501.60	\$6,103.07	24.55%
Glendale Water and Power	Water System Equipment Operator	\$3,877.32	\$5,077.61	\$6,277.89	61.91%
Irvine Ranch Water District	Water Maintenance Technician II	\$4,768.00	\$5,741.50	\$6,715.00	40.83%
Las Virgenes Municipal Water District	Collection System Technician	\$5,014.53	\$5,964.40	\$6,914.27	37.88%
Los Angeles Department of Water and Power	Water Utility Worker	\$5,883.00	\$7,102.00	\$8,321.00	41.44%
Metropolitan Water District of Southern California	Operations and Maintenance Technician III	\$5,389.00	\$6,232.00	\$7,075.00	31.29%
Torrance Municipal Water	Water System Operator II	\$5,014.53	\$5,410.60	\$5,806.67	15.80%

		10		Total Matches
35.60%	\$6,496.45	\$5,621.55	\$4,957.33	Base Salary Medians (Min, Mid, Max)
35.49%	\$6,655.72	\$5,792.00	\$4,928.29	Base Salary Means (Min, Mid, Max)
	6.76%	1.48%	-0.73%	Percentage Needed to Reach LM Median*
	9.38%	4.56%	At Market	Percentage Needed to Reach LM Mean*
				Additional Percentile (or Control Point)

*Please note that the following agencies declined to participate in the study: California Water Service Group (Cal Water), Golden State Water Company, and San Gabriel Water Company

*A positive number represents SCV Water salaries are below the Labor Market and need the indicated percentage to reach the Labor Market, a negative number means SCV Water is above the Labor Market



Appendix B: Salary Range Recommendations/Pay Equity (Sample)

JOB FAMILY	CURRENT CLASSIFICATION	PROPOSED CLASSIFICATION	CURRENT SALARY RANGE	PROPOSED SALARY RANGE	RATIONALE FOR RANGE CHANGE
OPERATIONS					
					CPS' analysis of the labor market
	OPERATIONS SUPERVISOR	UTILITY SUPERVISOR	35	35	found no lagging in this benchmark
	WATER QUALITY/REGULATORY COMPLIANCE SUPERVISOR	WATER QUALITY SUPERVISOR	35	35	Maintain existing relationship between jobs within series
		ENVIRONMENTAL HEALTH & SAFETY			Maintain existing 5-range separation between Coordinator and
	SAFETY OFFICER	SUPERVISOR	32	33	Supervisor
	WATER QUALITY SCIENTIST II	WATER QUALITY SCIENTIST II	32	32	CPS' analysis of the labor market found no lagging in this benchmark
	WATER UTILITY FOREMAN	FIELD SERVICES SUPERVISOR	N/A	35	New class; maintain relationship with other supervisor classes in job family
					CPS' analysis of the labor market
	WATER UTILITY FOREMAN	UTILITY FOREMAN	30	30	found no lagging in this benchmark
	SENIOR PRODUCTION OPERATOR	SENIOR WATER SYSTEMS TECHNICIAN	29	29	Maintain existing relationship between jobs within series
	WATER QUALITY SCIENTIST I (VACANT)	WATER QUALITY SCIENTIST I	29	29	Maintain existing relationship between jobs within series
					Maintain existing relationship
	WATER QUALITY SPECIALIST	WATER QUALITY SPECIALIST	28	28	between jobs within series
	EMERGENCY PREPARDNESS & SAFETY	EMERGENCY PREPARDNESS & SAFETY		28	Maintain 3 ranges (15%) separation between Specialist II and
	COORDINATOR	COORDINATOR	27	28	Coordinator Maintain existing relationship
	SENIOR UTILITY WORKER	SENIOR UTILITY WORKER	27	27	between jobs within series
	SENIOR FIELD CUSTOMER SERVICE				Maintain existing relationship
	REPRESENTATIVE	SENIOR FIELD SERVICES WORKER	27	27	between jobs within series
					CPS' analysis of the labor market
	PRODUCTION OPERATOR II	WATER SYSTEMS TECHNICIAN II	26	26	found no lagging in this benchmark
	SAFETY SPECIALIST	SAFETY SPECIALIST II (NEW CLASS SERIES)	N/A	25	New class; establish 2 ranges (10%) separation between levels I and II
	PRODUCTION OPERATOR I	WATER SYSTEMS TECHNICIAN I	23/Y-RATED	23	Maintain existing relationship between jobs within series
	PRODUCTION OPERATOR I	WATER STSTEMS TECHNICIAN I	23/T-RATED	23	Align salary range with higher market value (result of CPS market
	UTILITY WORKER II	UTILITY WORKER II	24	25	analysis)
	FIELD CUSTOMER SERVICE REPRESENTATIVE				CPS' analysis of the labor market
	11	FIELD SERVICES WORKER II	24	24	found no lagging in this benchmark
	WATER QUALITY DISTRIBUTION TECHNICIAN				Maintain existing relationship
	(OPERATIONS)	WATER QUALITY TECHNICIAN II	24	24	between jobs within series
	WAREHOUSE TECHNICIAN	PURCHASING/WAREHOUSE TECHNICIAN	23	23	Maintain existing range; keep at the same range as Acct Tech II
	WATER QUALITY DISTRIBUTION TECHNICIAN				CPS' analysis of the labor market
	(OPERATIONS)	WATER QUALITY TECHNICIAN I	23	23	found no lagging in this benchmark
					New class; align salary range with
					higher market value (result of CPS
	N/A	SAFETY SPECIALIST I (NEW CLASS SERIES)	21	23	market analysis)
	UTILITY WORKER I	UTILITY WORKER I	21	21	Maintain existing relationship between jobs within series
	UTILITY WORKER I	UTILITY WORKER I	21	21	Regrade one range higher to align
				22	with entry level Utility Worker I
	FIELD CUSTOMER SERVICE REPRESENTATIVE I	FIELD SERVICES WORKER I	21	22	position and establish 2- range
					(10%) separation from FSW II class

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Economic Research Institute (ERI)

 CPS HR Consulting was also directed by the Agency to conduct a salary survey for (13) identified benchmark classifications using a tool called Economic Research Institute (ERI) to survey private water utilities salaries and also diversified industry salaries in Los Angeles County.



- ERI compiles the most robust compensation survey data available, with current market data for more than 1,100 industry sectors. ERI collects salary survey data from internal surveys, third party salary surveys, and public sources to establish benchmark compensation and calculate geographic salary differentials.
- Overall, the ERI data shows that there are four (4) Agency benchmark classification that were found to be below the market median and nine (9) benchmark classifications that are above the market median using the criteria All Diversified Industries in Los Angeles County. The ERI data shows that three (3) benchmark classification were found to be under the market and ten (10) above the market median using the criteria of Private Water Utilities in Los Angeles County.

Reference: www.erieri.com cpshr.us

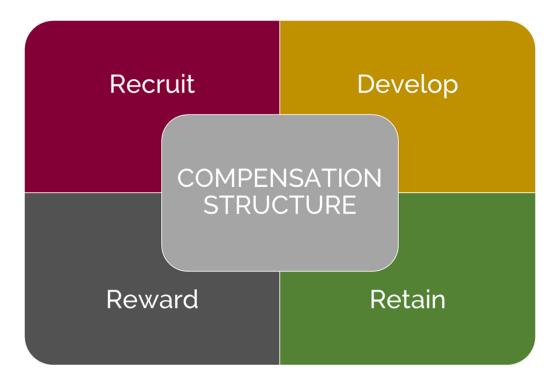


Compensation Implementation Options





Compensation Structure Strategic Goals









Santa Clarita Valley Water Classification & Compensation Study

Got Questions?

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