




BOARD MEMORANDUM

DATE: June 19, 2023
TO: Board of Directors
FROM: Steve Cole 
Assistant General Manager
SUBJECT: June 15, 2023 Public Outreach and Legislation Committee Meeting Recap Report

The Public Outreach and Legislation Committee met at 5:30 PM on Thursday, June 15, 2023, at the Engineering Services Section (ESS) Boardroom located at 26521 Summit Circle, Santa Clarita, CA 91350. In attendance were Committee Chair Maria Gutzeit, Directors Kathye Armitage and Beth Braunstein. Staff members present were Assistant General Manager Steve Cole, Communications Manager Kathie Martin, newly hired Communications Manager Kevin Strauss, Executive Assistant Eunie Kang and Information Technology Tech I Jonathan Thomas. Attending virtually were Consultant Geoff Bowman from Van Scoyoc Associates, Consultant Dennis Albiani and Annalee Akin from California Advocates, and members of the public were present. A copy of the Agenda is attached.

Item 2: Public Comment – There was no public comment.

Item 3: Legislative Consultant Reports – Staff and the Committee reviewed the federal legislative report by Geoff Bowman, state legislative report by Dennis Albiani and Annalee Akin and local legislative written report by Hunt Braly.

Item 4: Discussion of 2023 Customer Survey – Staff provided a summary of the 2023 customer survey. Overall, customers are satisfied with the services provided by the Agency. The survey will be used strategically for planning and implementation of future rebate programs, best in class customer service, education, and public outreach.

Item 5: Communications Manager Activities – Kathie Martin and Kevin Strauss provided an update of current staff activities.

- Water Matters: Navigating the Consumer Confidence Report and Water Quality Concerns in the SCV – Webinar is scheduled on June 21, 2023. The webinar will touch on hardwater, PFAS, and cloudy water in the Santa Clarita Valley.
- Final Water Academy Survey Results – Overall, participants agreed the academy was interesting and informative and expressed appreciation of staff's knowledge and dedication to the Agency.
- Water Stations at Events – The committee was provided with the guidelines developed by staff to consider when the Agency is requested to participate in a public event.
- Dickason/Smyth Pipeline Replacements – Construction is scheduled to begin this summer, subject to supply chain timelines. Nearby schools and businesses that will be impacted by the construction have been notified.
- LARC and Lily of the Valley Outreach – currently developing a one-page fact sheet flyer to be distributed along the project route.

Event Participation Criteria and Sponsorship Guidelines were provided to Committee members as handouts for review and discussion.

There was public comment on item 5.

Item 6: Committee Planning Calendar – Staff and Committee reviewed the Planning Calendar.

Item 7: Adjournment – The meeting adjourned at 7:00 PM in recognition and appreciation of Communications Manager Kathie Martin's retirement for her dedication and service to the SCV Water Agency.

The meeting recording is available on the SCV Water Agency website or by clicking the following link:
<https://yourscvwater.com/meetings/committee-meeting-061523>

Attachment

M65



Date: June 7, 2023

To: **Public Outreach and Legislation Committee**
Maria Gutzeit, Chair
Kathye Armitage
Beth Braunstein
Ed Colley

From: Steve Cole, Assistant General Manager *SC*

The **Public Outreach and Legislation Committee** meeting is on **Thursday, June 15, 2023 at 5:30 PM** at **26521 Summit Circle, Santa Clarita, CA 91350 in the Engineering Services Section (ESS) Boardroom**. Members of the public may attend in person or virtually. To attend this meeting virtually, please see below.

IMPORTANT NOTICES

This meeting will be conducted in person at the addresses listed above. As a convenience to the public, members of the public may also participate virtually by using the **Agency's Call-In Number 1-833-568-8864, Webinar ID: 161 482 9684 or Zoom Webinar by clicking on the <https://scvwa.zoomgov.com/j/1614829684>**. Any member of the public may listen to the meeting or make comments to the Committee using the call-in number or Zoom Webinar link above. However, in the event there is a disruption of service which prevents the Agency from broadcasting the meeting to members of the public using either the call-in option or internet-based service, this meeting will not be postponed or rescheduled but will continue without remote participation. The remote participation option is being provided as a convenience to the public and is not required. Members of the public are welcome to attend the meeting in person.

Attendees should be aware that while the Agency is following all applicable requirements and guidelines regarding COVID-19, the Agency cannot ensure the health of anyone attending a Committee meeting. Attendees should therefore use their own judgment with respect to protecting themselves from exposure to COVID-19.

Members of the public unable to attend this meeting may submit comments either in writing to ekang@scvwa.org or by mail to Eunie Kang, Executive Assistant, Santa Clarita Valley Water Agency, 26501 Summit Circle, Santa Clarita, CA 91350. All written comments received before 4:00 PM the day of the meeting will be distributed to the Committee members and posted on the Santa Clarita Valley Water Agency website prior to the start of the meeting. Anything received after 4:00 PM the day of the meeting, will be made available at the meeting, if practicable, and will be posted on the SCV Water website the following day. All correspondence with comments, including letters or emails, will be posted in their entirety.

MEETING AGENDA

<u>ITEM</u>		<u>PAGE</u>
1.	<u>PLEDGE OF ALLEGIANCE</u>	
2.	<u>PUBLIC COMMENTS</u> – Members of the public may comment as to items within the subject matter jurisdiction of the Agency that are not on the Agenda at this time. Members of the public wishing to comment on items covered in this Agenda may do so at the time each item is considered. (Comments may, at the discretion of the Committee Chair, be limited to three minutes for each speaker.)	
3. *	Legislative Consultant Report	
	3.1 Van Scoyoc Associates (10 minutes)	1
	3.2 California Advocates (10 minutes)	5
	3.3 Poole & Shaffery (5 minutes)	81
4. *	Discussion of 2023 Customer Survey	83
5. *	Communications Manager’s Report (5 minutes)	139
6. *	Committee Planning Calendar	149
7.	Adjournment	
*	Indicates Attachment	
◆	Indicates Handout	

NOTICES:

Any person may make a request for a disability-related modification or accommodation needed for that person to be able to participate in the public meeting by telephoning Eunie Kang, Executive Assistant, at (661) 297-1600, or email to ekang@scvwa.org or by writing to Eunie Kang, Santa Clarita Valley Water Agency, 26501 Summit Circle, Santa Clarita, CA 91350. Requests must specify the nature of the disability and the type of accommodation requested. A telephone number or other contact information should be included so that Agency staff may discuss appropriate arrangements. Persons requesting a disability-related accommodation should make the request with adequate time before the meeting for the Agency to provide the requested accommodation.

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Pursuant to Government Code Section 54957.5, non-exempt public records that relate to open session agenda items and are distributed to a majority of the Committee less than seventy-two (72) hours prior to the meeting will be available for public inspection at the Santa Clarita Valley Water Agency, located at 27234 Bouquet Canyon Road, Santa Clarita, CA 91350, during regular business hours. When practical, these public records will also be made available on the Agency's Internet Website, accessible at <http://www.yourscvwater.com>.

Posted on June 7, 2023.

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