

# BOARD STRATEGIC PLANNING RETREAT

September 7 & 8, 2023



# BOARD RETREAT AGENDA — THURSDAY SEPT 7

- 5:00 p.m. Call to Order
- 6:05 p.m. Introduction and Workshop Objectives
- 6:15 p.m. Board Members/Staff Provide Perspective on 5 Yr Achievements
- 6:45 p.m. Presentation of Results of Recent Customer and Staff Surveys
- 7:30 p.m. Review of Day 2 Agenda
- 7:45 p.m. Adjourn

# INTRODUCTION AND WORKSHOP OBJECTIVES

## **Workshop Objectives**

- Celebrate all that the agency has accomplished in the last Strategic Plan
- Frame the top half of the Update to the Strategic Plan
- Consider feedback from customer surveys
- Consider feedback from the staff survey
- Consider feedback from the Board interviews and staff SWOT workshops
- Generate draft Vision, Mission, and Goal Statements as direction to staff for development of Goals, Objectives, and KPIs
- Discuss Value statements

# LAST PLAN HIGHLIGHTS

Directors and Staff Share 5 Year  
Achievements

# SURVEY FEEDBACK

Overview and Discussion of  
Customer Survey and Staff Survey

# BOARD RETREAT AGENDA — DAY 2

7:30 a.m. Breakfast

8:00 a.m. Call to Order

- Introduction and Objectives

8:05 a.m. SWOT Feedback and Discussion

9:00 a.m. Confirmation of Strategic Plan Vision, Mission, and Goal Statements

- Discussion of Value Statements

10:00 a.m. Break

10:15 a.m. Continue Vision, Mission, Goal and Value Statement Discussions

11:00 a.m. Strategic Discussion 1: Key 5-yr Activities

# BOARD RETREAT AGENDA — DAY 2

- 12:00 p.m. Working Lunch
- 12:30 p.m. Strategic Discussion 2: Appropriate level of buffer supplies in uncertain times
- 1:30 p.m. Break
- 1:45 p.m. Strategic Discussion 3: Financial planning for future challenges
- 2:45 p.m. Summary, Wrap-up, and Next Steps
- 3:00 p.m. Adjourn

# Adjourn

