

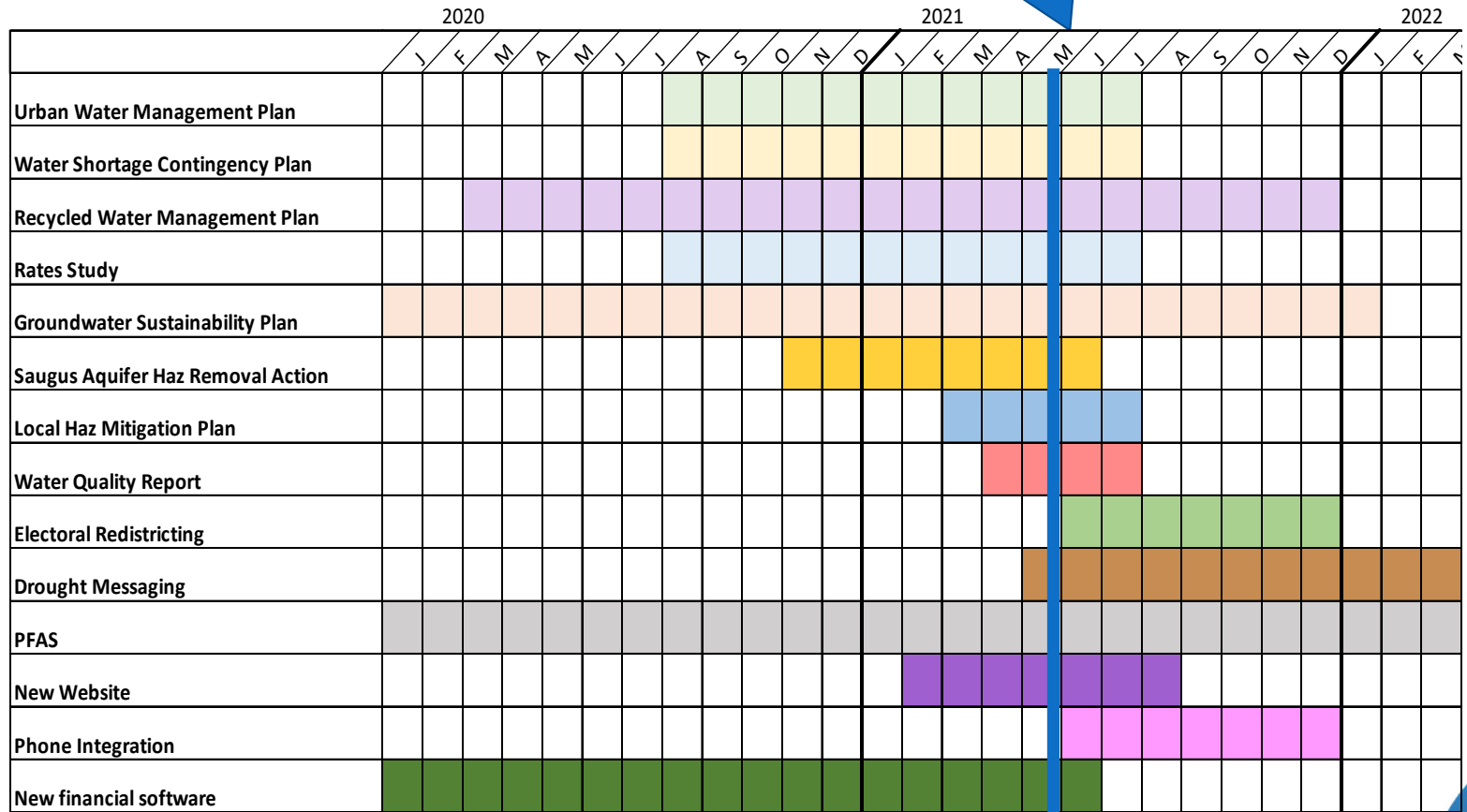


Communications Update

Public Outreach & Legislation Committee

May 20, 2021

WE ARE HERE



Outreach By-the Numbers (2021 YTD)

- Public Workshops and Meetings - 14
- E-newsletters - 42
- Press Releases - 15
- Social Media Posts - 180 (x 3)

April 7, 2021

SCV WATER

April Opportunities to Get Involved in Important Regional Water Supply Planning Efforts

SCV Water continues our robust planning work to ensure water for today and tomorrow by keeping our customers informed and engaged in the process. This month, we have several important virtual public meetings as well as opening the public comment period for the Draft Urban Water Management Plan.

In this Issue:

- Water Shortage Contingency Plan Draft Released
- Urban Water Management Plan's Third Workshop Held
- Groundwater Sustainability Plan Update

yourSCVwater.com/planning

SCV WATER PLANNING EFFORTS & PROJECTS

Water for Today & Tomorrow



Groundwater
Sustainability Plan



Urban Water
Management Plan



Water Shortage
Contingency Plan



Recycled
Water Planning



Rate Case
Planning




PFAS



Hazard
Mitigation Plan

<https://yourscvwater.com/rateplanning/>

Read the Notice of Proposed Rate Changes (Prop 218 Notice)



SCV WATER

IMPORTANT INFORMATION ABOUT YOUR WATER BILL

NOTICE OF PROPOSED RATE CHANGES

Date: Tuesday, June 15, 2021
Time: 6:30 p.m.

Due to the evolving situation with COVID-19 and the State of California stay-at-home order, Executive Order N-33-20, this meeting shall only be available to the public via teleconference.

To join this meeting, visit: <https://www.zoomgov.com/j/1600093777>
or call: **833 548 0834** (Toll Free)

MEETING ID: 160 009 3777

This notice is being provided to you by SCV Water (the Agency) pursuant to California Constitution Article XIII D (also known as "Proposition 218"). Under the terms of Proposition 218, SCV Water is required to notify the property owners and customers of record of proposed changes to property-related fees such as water service. This serves as notice that the SCV Water Board of Directors will conduct a public hearing, at the time, date and location specified above, to consider a five-year schedule of adjustments to water rates and charges. If approved, the proposed adjustments would be implemented on July 1 of 2021, 2022, 2023, 2024 and 2025. Each element of the proposed action is explained in this document. All members of the public are invited to attend the public hearing. Additionally, under California state law, all property owners and customers of record may submit a written protest to the proposed rate changes. Only one protest per parcel is permitted.

Please refer to the "How Can I Participate?" section of this document for instructions on submitting a formal written protest against the proposed action. All written protests will be verified. You may also appear at the public hearing at the date and time specified above. More information is available online at yourscvwater.com/rateplanning

WHAT'S INSIDE?

1. SCV Water is considering rate changes
2. System enhancements maintain a safe, reliable water supply
 - PFAS Treatment
 - Uniting the Region
3. Understanding the proposed water rate structure
 - Proposed rates
 - How will this impact my bill?
4. How can I participate?
5. Conservation: A California way of life

WWW.YOURSCVWATER.COM

How will this affect my bill?

[VIEW RATES CALCULATOR](#)

Read the Ratepayer Advocate Report



Ratepayer Advocate Report

Review of 2021 Retail Water Rate Cost Analysis and Rate Design

April 16, 2021

Have questions for the Ratepayer Advocate?

[SUBMIT THEM HERE](#)

[YOURSCVWATER.COM](https://yourscvwater.com)



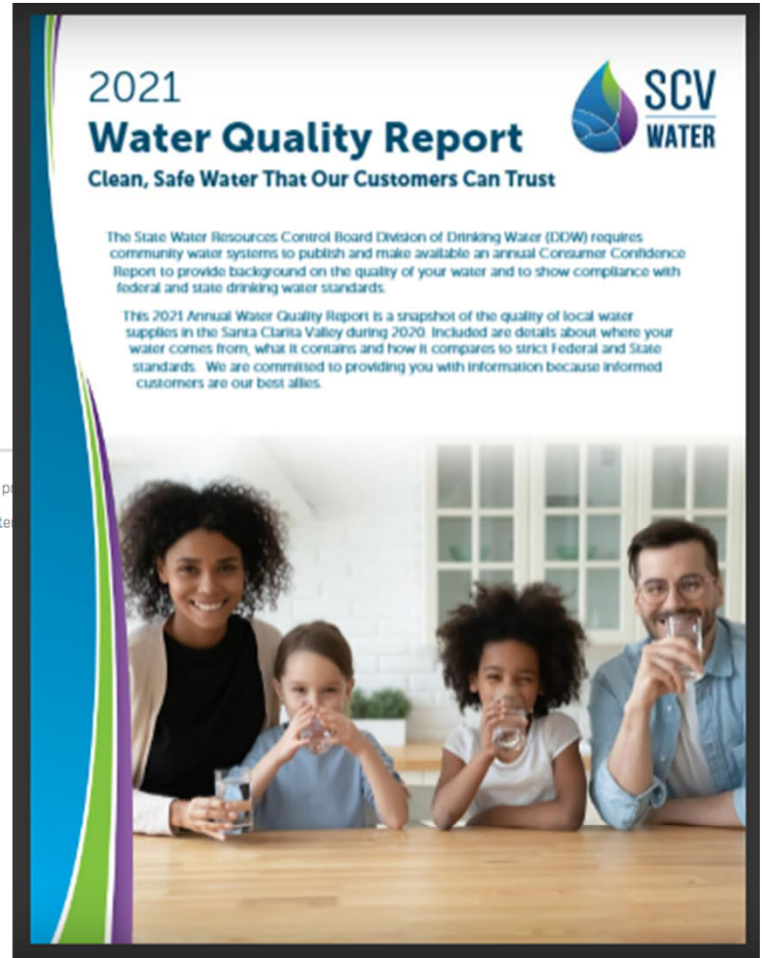
<https://yourscvwater.com/water-quality/>

SANTA CLARITA VALLEY WATER QUALITY REPORTS


The Consumer Confidence Report, or CCR, is an annual water quality report that the Safe Drinking Water Act (SDWA) requires SCV Water to provide to all of its customers. The purpose of the CCR is to raise customers' awareness of the quality of their drinking water, where their drinking water comes from, what it takes to deliver water to their homes, and the importance of protecting drinking water sources.

View your report:

ENGLISH VERSION



2021
Water Quality Report
Clean, Safe Water That Our Customers Can Trust



The State Water Resources Control Board Division of Drinking Water (DDW) requires community water systems to publish and make available an annual Consumer Confidence Report to provide background on the quality of your water and to show compliance with federal and state drinking water standards.

This 2021 Annual Water Quality Report is a snapshot of the quality of local water supplies in the Santa Clarita Valley during 2020. Included are details about where your water comes from, what it contains and how it compares to strict Federal and State standards. We are committed to providing you with information because informed customers are our best allies.

A photograph of a diverse family of four (mother, father, and two children) sitting at a wooden table, smiling and drinking water from glasses.

YOURSCVWATER.COM



DroughtReadySCV.com

- Interviews to date:
 - The Signal
 - KHTS
 - SCV-TV
- Regional Drought Workgroup formed



DROUGHT READY SCV

Currently, Los Angeles County, including the Santa Clarita Valley, is experiencing an **"extreme drought"** and our local precipitation level is on track to be the driest year on record. **California Governor Newsom** has also declared a drought emergency for many counties throughout the state.

While this news sounds grim, SCV Water is drought ready. Our dedicated SCV Water team has always planned for the (un)rainy day. We are hard at work implementing strategies for drought-resilient water supplies and water-wise initiatives to ensure we can meet our community's water needs today and for many years to come.

But we need our customers' help! We must all do our part to save Mother Nature's finest resource: H2O.

YOURSCVWATER.COM



Virtual Education Programs



3500 students in 2021



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