



SCV
WATER

4/18/2022

F&A Tech Services Update

Tech Services

Good or bad,
everything plugs into
the internet



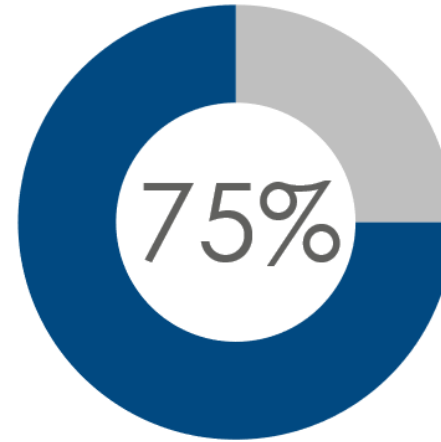
Tech Services

- GIS
- IT/OT
- Info Security

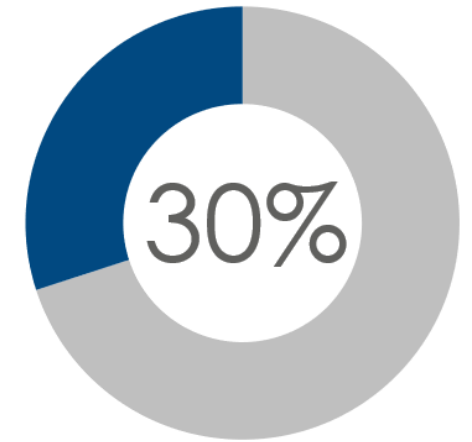


What are we up to GIS?

- House keeping/cleanup
- Developing Mobile Apps
- GPS
- Web Apps



GIS DATABASE COMPLETION



GPS FACILITY DATA
COLLECTION COMPLETION



A collage of four different GIS web application dashboards. The top-left dashboard shows a map of a region with various data points and a line graph. The top-right dashboard is titled 'Parks Dashboard' and displays statistics like '2,661' and '76'. The bottom-left dashboard shows 'Incidentes de Tránsito' with a map and a 'Waze' logo. The bottom-right dashboard is titled 'Montana Aquatic Invasive Species Boat Inspection 2019' and shows a map with red dots and a bar chart.

An image showing a tablet and a smartphone displaying GIS mobile applications. The tablet screen shows a map of 'Palm Springs Parcels' with a pie chart for 'Soil Percentage' and a list of details. The smartphone screen shows a map with a red location marker and a 'Move' button.

What are we up to IT/OT?

- Technology Upgrades
- Support and Patching
- Agency-wide Training

Numbers

- 265 Avg Monthly Tickets 2022 (150 avg in 2021)
- 317 Total Computers (Workstations/Laptops)
- 310 Mobile Devices (iPhones, Tablets, iPads)
- 94 Total Servers (Onsite & Remote)
- 515 Application & Microsoft Patches (March)

What are we up to Info Security?

- Constant conversation
- User education
- New tools
- Asset management
- Removable media policy



Numbers...

- 85% Cybersecurity Training (March)
- March Training - OneDrive
- 19 malware attempts blocked (March)
- 4,251 Spam blocked (March)



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Questions & Comments